



Mercedes-Benz

**service information**



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**SUBJECT: ALL MODELS**

**NEW SYNTHETIC OIL RECOMMENDATIONS FOR FSS EQUIPPED VEHICLES**

Mercedes-Benz USA has changed the engine lubricant recommendation for FSS-equipped vehicles: effective immediately, Mercedes-Benz only recommends the use of MB approved synthetic motor oil for all vehicles equipped with the Flexible Service System as of Model Year 1998.

Mercedes-Benz recommends the use of Mercedes-Benz approved synthetic engine oils listed in the Mercedes-Benz oil specification sheet 229.1 or 229.3 which also meet ACEA A3/B3 and/ or API SH/SJ classifications. Oil specification sheets 229.1 and 229.3 for worldwide use can be found on the Workshop Information System (WIS). If a MB approved or ACEA A3/B3 quality engine oil is not available, then an API quality engine oil meeting the API SH/SJ classification can be used. Optimal engine performance of FSS-equipped vehicles can only be maintained with the continued use of MB approved synthetic oil.

Each Retailer will receive under separate cover a copy of an updated "Factory Approved Service Products" booklet which reflects the recommended use of only Mercedes-Benz approved synthetic motor oil for all vehicles equipped with Flexible Service System. The Factory Approved Service Products booklet lists recommended synthetic oils which are available in the USA. All retailers are requested to immediately institute this transition from standard mineral oil to approved synthetic oil on all Mercedes-Benz vehicles equipped with FSS technology.

All owners of MY98 to MY01-to-date vehicles will receive notice from MBUSA advising of this change in recommended engine lubricant.

Clients owning MY00 and MY01-to-date Mercedes-Benz vehicles will further be informed that synthetic oil will be used as specified by the Flexible Service System and will be covered by the Mercedes-Benz Maintenance Commitment, at no expense to the client.

The Maintenance Commitment warranty claims submission process remains unchanged: Synthetic oil should be claimed in a local purchase format. (example: Engoil00550 with the respective quantity).

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